Partners in care meeting
minutes from the meeting on 10 November 2016

Agenda

Continence products

At the autumn PiC meeting an issue was raised with regards reducing the number of delivery cycles for continence products. Owing to the challenging financial climate the NHS finds itself in The Partnership Commissioning Unit (PCU) led on a review of continence services on behalf CCGs.

Changes to delivery of continence products were moved to a delivery cycle of 8 weeks, and a process for providers to notify NHS Supply Chain of deceased patients was introduced, in an effort to help to optimise NHS resources to be able to maintain quality of services for patients – PCU correspondence attached here and here. Hopefully you can be supportive of these measures. However, if you have any concerns or wish to make a complaint about the changes to delivery times, please contact the PCU at Scrccg.chcontracting@nhs.net.

Norovirus in Care Homes

Helen Degnan, Community Infection Prevention and Control Support Nurse gave a presentation on causes, symptoms and prevention of Norovirus.

Eating food that’s undercooked, stored too long at room temperature, or not reheated well can cause “food poisoning.”
The most common symptoms are diarrhoea and vomiting which can last 12-48 hours, can be longer in elderly patients.

If hands are not washed effectively the virus is spread onto surfaces, which if not disinfected correctly and the virus can be picked up by others.

Unnecessary admissions to hospital can be prevented by observing, monitoring and encouraging fluids. Antibiotics are not required and would be ineffective, instead consider the use of rehydration sachets and isolate affected residents until 48 hours symptom free.

For more information please refer to the Viral gastroenteritis/Norovirus section in the ‘Preventing Infection Workbook and Guidance for Community Health and Social Care’.

If you require any support on Infection Prevention and Control please contact Helen on 01423 557341 or email Helen.Degnan@hdft.nhs.uk

Other useful information:

A ‘one-stop-shop’ for all your infection prevention and control requirements for Care Homes and Domiciliary Care Providers

Community Infection Prevention and Control Resources

**CQC report on state of care including Deprivation of Liberty Standards**

CQC have published the State of Care report which was briefly discussed.
Of note is the static nature and potential downward trend in nursing home beds.

**Systems resilience**

New pathways and processes are being implemented in order to discharge patients efficiently. For example Archway Community Unit in York designed to prevent unnecessary admission to or facilitate earlier discharge from

**Business continuity planning (BCP)**

The Business Continuity Plan is an essential part of any organisation's response planning. It sets out how the business will operate following a major incident and how it expects to return to 'business as usual' in the quickest possible time afterwards.

Elizabeth Hancock from Fulford Nursing Home gave an example of when Fulford NH had a broken boiler so potentially no heating/hot water. Liz felt it was useful to share this information across the care home network. She now has 20 portable heaters which she is willing to share with other care homes who may find themselves in similar situations. There was also the logistics of informing families about major
hospital.

It was noted that Sue Hendry who was the care home meeting link with the Acute Trust has now retired so an invitation to attend the meeting will be sent to Sue’s replacement.

Action - CD to invite Jamie Todd or rep to meeting.

React to Red

Tissue viability nurse band 6 and assistant practitioner band 4 had been appointed for the project. Starting date to be confirmed. Care homes managers were encouraged to volunteer with rolling out the project. Lizzie from Fulford Nursing Home and Alison from Minster Grange volunteered.

Liz has produced a template for BCP and is happy to share it with other managers. If you would like a copy of BCP please get in touch with Elizabeth fulfordnursing@gmail.com.

Future action - ALL to consider how this information about planning and support in major incidents can be explored further.

Action - If you would like to get involved in the project please get in touch with Debbie Winder d.winder@nhs.net.

AOB

- SCIE and NICE have produced a concise guide - Improving oral health for adults in care homes. A quick guide for care home managers. It looks an easy to use tool and can be accessed here and here.

- Clair MacDiarmid TEWV, Older People Crisis Intervention Services 01904 556748.

Service offers support 7 days a week from 9am -9pm and covers the whole of VoY CCG: Selby and York localities. Team provides advice for residents with challenging behaviour and offers training and resources for care homes.
Partnership Commissioning Unit briefing

The Partnership Commissioning Unit (PCU) is undergoing a potential reorganisation which could lead to some of its functions being delivered in a different way.

This has recently been discussed by the Chief Officers of the four North Yorkshire CCGs and it may mean that the core PCU functions will be aligned to individual CCGs.

Click here to read the full briefing document.

Finally, the CCG would like to wish all colleagues a Merry Christmas and a Happy, Healthy New Year.

For tips on keeping you and your loved ones well over the Christmas period, please visit our website.

Next meeting

26 January 2017 at 1.30 - 4.30pm in the Seminar room at St. Leonard's Hospice.